



### Values Driven Recruitment & Leadership

Radu Manolescu, www.kmtrust.com

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#### **SUMMARY**

- Teaser
- Few Statistics
- Examples from companies & institutions
- Leadership
- What to do different





## INSEAD; ENRON

respect, integrity, communication & excellence.

A big part of today's problems is an increasing tolerance of unethical behavior!





#### **SOME STATISTICS**

- "3/4 of college seniors believe that the difference between right and wrong is "relative."
- a recent survey reports that 82 % of CEOs admit to cheating at golf.
- more than 50% of all resumes contain lies
- 23 % of senior candidates for president, vice-president or board-of-director positions don't tell the truth, etc.
- ...we're surrounded by this kind of behavior.
- ...a company's problems begin when unethical people are hired and promoted because interviewers miss key clues in the interview process"

  Source: http://www.interviewedge.com/allarticles.cfm





- Examples from your businesses
- How serious are values taking into consideration?





## OUR CLIENT'S EXPERIENCE depends on our PEOPLE BEHAVIOUR

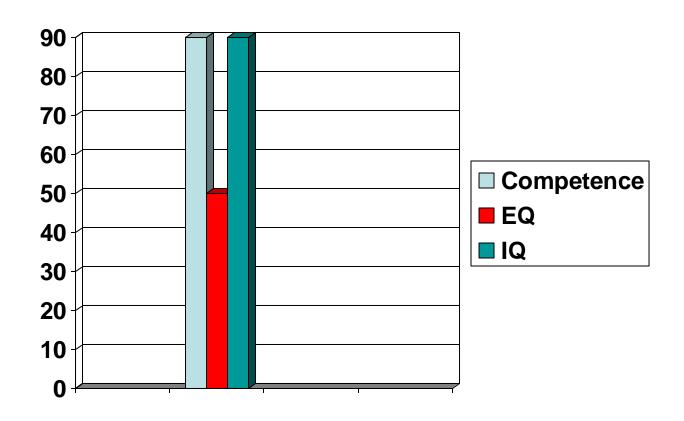
#### **Genes & Environment:**

Personality, Attitude, Values, Education, Competences, etc.





## **Conventional leadership**







## **Conventional leadership**

Competence + Professional Will + Rigor + (Passion) + "I-Centrism"

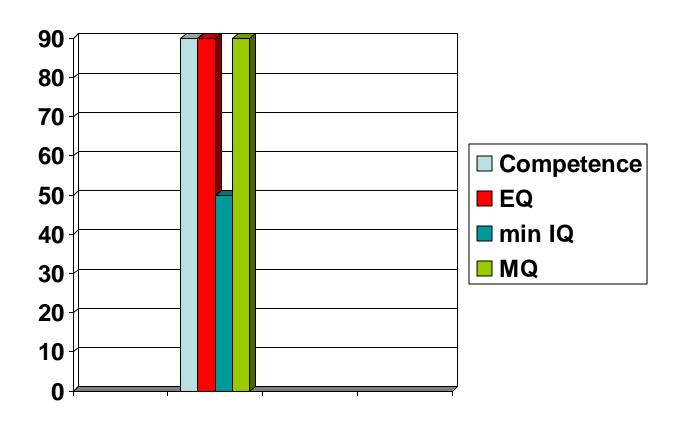
- More close to a genius with a lot of helpers.
- I centric and thinking that restructuring and layoffs are the primary strategy for improving performance

Sources: Radu Manolescu, Jim Collins - Good to Great





## Long term sustainability leadership or L5







## Long term sustainability leadership

Competence + Professional Will + Rigor + Passion+ VALUES + EQ – "I-Centrism"

- Empowering
- Humble
- Passionate
- Caring
- Ambition for the institution and not for themselves
- Credit people and luck for their successes
- high focus on long term sustained results no matter how difficult, successors focus,
- high standards
- Changing the wrong people fast
- Create a culture where the truth is spoken and heard
- Non bureaucratical, etc.

Sources: Radu Manolescu, Jim Collins - Good to Great





#### **FACTS/CONTEXT**

- •HQ high pressure on immediate results
- •Long term results very often ignored vs. short term pressure
- •CEOs/GMs limited decision power (much more than before)
- •High mortgage rates + very few job openings encourage risk avoidance in decisions at lower levels/ Safer and not necessarily quality oriented decisions preferred
- •Non performers simulating hard work to secure their jobs
- Hiring freeze
- •Budgets cut off, etc.





#### WHAT SHOULD WE PROBABLY DO DIFFERENT?

#### •Look internally first:

- Identify the talents (self motivated, passionate, continuous improvement focused, disciplined, etc)....with the right values and attitude
- Assess them and place them in the right job
- Expose them to the biggest challenges the businesses faces
- Empower, train and coach them
- Key performers (non talents) equal focus
- Plan succession for each key role
- Minimize risk through an external opinion (references, assessment, etc)
- •And...make sure you don't demotivate them and train your managers to properly assess the values when recruiting!





#### HOW?

## DEFINE AND MEASURE YOUR VALUES

# TRAIN ALL YOUR KEY PEOPLE IN ASSESSING THEM RIGHT

APPLY THEM AS MANDATORY FILTER AT ALL RECRUITMENTS, NO EXCEPTION!





#### In real life....

If no support from GM and/or functional head at HQ...look for better

HR is, most of the time, the gatekeeper of the wrongdoing or morality in a company so act as per your importance of your role





"Money cannot buy the right behavior. With them, you can get the right people though and keep them there." – Jim Collins





## Thank you!